

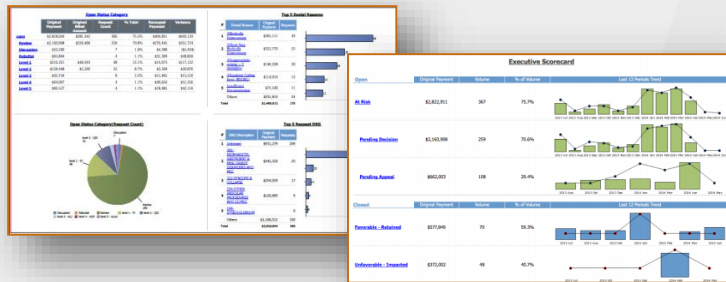
Audit Management Solution

The client is one of the nation's largest providers of release of information (ROI) services, audit management and tracking technology.

They wanted OFS to develop and enhance a web-based solution to automate, manage, and track the entire audit process. It helps to streamline audit requests and appeals management. The demand to meet healthcare compliance and the functional requirements from the client's customers mandated them to enhance the application.

Business Benefits:

- OFS provided a quick delivery of an audit request in 6 hours compared to 7 days with paper.
- OFS helped the client achieve a streamlined, error-free workflow.
- OFS provided accurate reporting on effects to revenue.



Key Highlights

- Integrates record fulfillment, delivery and tracking with one tool
- Effectively tracks and monitors audit requests
- Provides secure electronic delivery, tracking, and confirmation through the CMS esMD portal
- Has comprehensive dashboard with graphical and tabular view
- Provides pre-defined, ready-to-use federal audits
- Has ability to integrate with ROI, which allows users to easily view, approve or disapprove every record before it goes to the appropriate audit entity
- Offers over 100 reporting options
- Team of 5 (1 onsite and 4 offshore) developed and maintained the application within 2 years to meet the healthcare standards to stay on top in the market.

Technologies

- ASP.NET, C#, Telerik controls, HTML, CSS, JavaScript, Cognos reporting tool, IIS, Jenkins, Shell Scripts, Selenium, Active Directory, Oracle, JIRA